Prof. Neelam Srivastava Dean- Training & Placement Electronics & Comm. Engineering Institute of Engg. & Tech. (IET) Lucknow



Dr. A.P.J. Abdul Kalam Technical University Lucknow, Uttar Pradesh Sector-11, Jankipuram Extension, Lucknow E-mail: <u>dean.tp@aktu.ac.in</u>

10 Oct, 2024

Ref: AKTU/CTPC/2024/1153

To, The Directors/Principals Colleges affiliated/associated to Dr. APJ Abdul Kalam Technical University Lucknow, Uttar Pradesh

Subject: Regarding "NTT Data Services" hiring opportunity for B.Tech (CS/IT/ECE/EEE) /M.Tech (all branches-Except Civil) from 2025 passing out batch.

Dear Sir /Ma'am,

Pleased to inform you that as part of hiring process for B.Tech(CS/IT/ECE/EEE)/M.Tech (All branches-Except Civil) 2025 passing out batch, company **"NTT Data Services"** wish to invite the students of AKTU affiliated colleges for this drive. Please find invitation and link for the participation of students as per the details attached herewith in (Annexure- A). You are requested to kindly go through and encourage the students for registration latest by **14 Oct, 2024.**

Direct Registration Link:

https://nttdata.eightfold.ai/events/candidate?plannedEventId=pAgRdxw1pX (Mandatory)

If you have any concern, you are requested to feel free to write at tnp.aktu@aktu.ac.in

Best Wishes,

wasta

(Neelam Srivastava)

Copy to:

- (1) Registrar, AKTU, Lucknow
- (2) Finance Officer, AKTU, Lucknow
- (3) Staff Officer to Hon' Vice Chancellor for kind information

(Neelam Srivastava)

(Annexure-A)

Campus Placements 2025 Job Notification Form COMPANY OVERVIEW				
			Name of the Company	NTT DATA IPS Pvt Limited
			Website / Other source of Information	https://us.nttdata.com/en/
Company Type	Private			
Brief write-up on the Company (50 to 75 words)	NTT DATA is a trusted global innovator of business and technology services, helping clients innovate, optimize, and transform for success. As a Global Top Employer, we have diverse experts in more than 50 countries and a robust partner ecosystem.			
JOB PROFILE				
Job Designation	Technical Graduate Trainee			
Job Description				
Place of Posting	Noida Sector 144			
Key Responsibilities:	 Manages customer interactions & records reported issues in the ITSM Identifies issues, apply fixes and investigate root causes using internal instructions. Provides technical guidance in activities associated with identifying, prioritizing, and resolving problems by telephone and e-mail Screens, refers and diagnoses internal inquiries and work requests relating to PC maintenance Participates in a supportive role by acting as a liaison between customers and departments within the organization, to ensure that all on-line system problems are resolved in an accurate and timely manner Monitoring servers abnormalities for 24/7 round the clock and record incident Monitoring scheduled activities like backup, task scheduler Perform first level resolution by referring SOP's & KDASE 			
	& KBASE			
	• Familiar User management tasks like creation,			

	deletion, disable & movement	
	Concept awareness in Active Directory, Group Policy and Replication	
	• Concept awareness in DHCP, DNS & DFSR functionality	
	Concept awareness in SCCM patch management	
	Concept awareness on hardware troubleshooting	
	• Knowledge on Operating system installation & troubleshooting	
	 knowledge on Antivirus updates and troubleshooting from client end 	
	Follow technical/operational escalation process	
	Knowledge on ITIL Frameworks	
	• Excellence in communication skill	
	• Responsible for providing the first point of contact for internal customers.	
	• Responsible for providing software, servers, printers, Networks, communication and procedural support over the phone and online in an effort to aid our business units in operating in an effective and efficient manner.	
	• Provides resolutions to problems in a professional, timely and cost effective manner.	
	• Available for on call support 24/7/365.	
	• Knowledge on basic network fundamentals	
	• LAN,QAN,DNS & Networking principles	
Type of Placement	Campus	
SALARY DETAILS		
Cost to Company (CTC)	3 LPA	
Training Period	60 to 90 Days	
Salary / stipend paid during training	Stipend of 12000/PM	
Bond or Service Contract (If Yes, give details)	No	
SELECTION PROCESS		
Shortlist from Resumes		
Written Test (Technical / Aptitude) Online Assessment – English, Logical Ability,		

	Quantitative Aptitude, Computers
Group Discussion	Yes
Personal Interview	Techno Managerial Interview
Minimum Number of Offers You intend to make	50
Eligible Department and Program	B.Tech CS/IT/ECE/EEE/M.Tech (All branches - Except Civil)
Specific Eligibility requirement (Please mention)	2025 Passing outs >= 60 throughout Education
Registration Process	Through Eightfold - <u>https://nttdata.eightfold.ai/events/candidate?planne</u> <u>dEventId=pAgRdxw1pX</u>
Date & Time of the Drive	October 24 th – 9 AM
Venue	Galgotias University
Expected Joining (dd/mm/yyyy)	2025 – Post completion of Engineering